

January 25, 2007

Richard Taylor 3810 Mitchell Circle New Bern, NC 28562

Mr. Taylor:

Thank you for your time in discussing a few items that have impacted Carolina West Wireless. As we discussed on the phone we have three items that we would like to bring to the Board's attention.

The first issue relates to Carolina West Wireless seeking reimbursement for the cost of GPS chips placed in handsets to meet the E911 mandate. This cost is typically no more that \$6 per handset. Carolina West Wireless would like to seek reimbursement for each phone sold to new customers. With this said, it is my understanding that this will be a simple addendum to our current cost recovery plan and that there is no need to discuss this with the 911 Board. Carolina West Wireless will submit for the addendum and file for the reimbursements.

The second item has come about as an oversight on our part. Carolina West Wireless began the sale of 911 capable handsets in November 2003. We commercially launched our 911 capable system on April 1st 2004. Carolina West Wireless would like to seek reimbursement for the cost associated with upgrading our customer base to the compliant handset and technology. This cost would also be \$6 per handset, but it relates to only those sold to existing customers. It is our understanding that we simply need to submit an addendum and file for the reimbursement.

The third item does require Board approval and we request to be present at the next Board meeting to address this issue. As you are aware, Carolina West Wireless was mandated by the FCC to have at least 95% of our subscriber base converted to location capable handsets. The deadline for this mandate was December, 31<sup>st</sup> 2006. I am happy to announce that we have met the mandate. However, to meet this mandate we stepped outside our normal business practices and gave phones away without a supporting contract. Carolina West Wireless feels that we incurred these cost because of the 911 mandate and feels that we should be reimbursed for the phones given away.

Carolina West Wireless would request an opportunity to present the third item at the next 911 Board meeting. With regards to item one and two Carolina West Wireless will submit for the addendum within the next week. Carolina West Wireless appreciates your time and consideration.

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